

FOTO FAQs

Q1: Why did some of the FOTO Assessments my patient completed via email not carryover to OptimisPT?

A: Not all Assessments found in FOTO are found in OptimisPT. The Assessment(s) that did not flow over into OptimisPT may be one that is not found in OptimisPT. If it is a measure that your practice uses often, please contact OptimisPT Support to see if it can be added. Please see the appendix for all measures that are mapped between FOTO and Optimis.

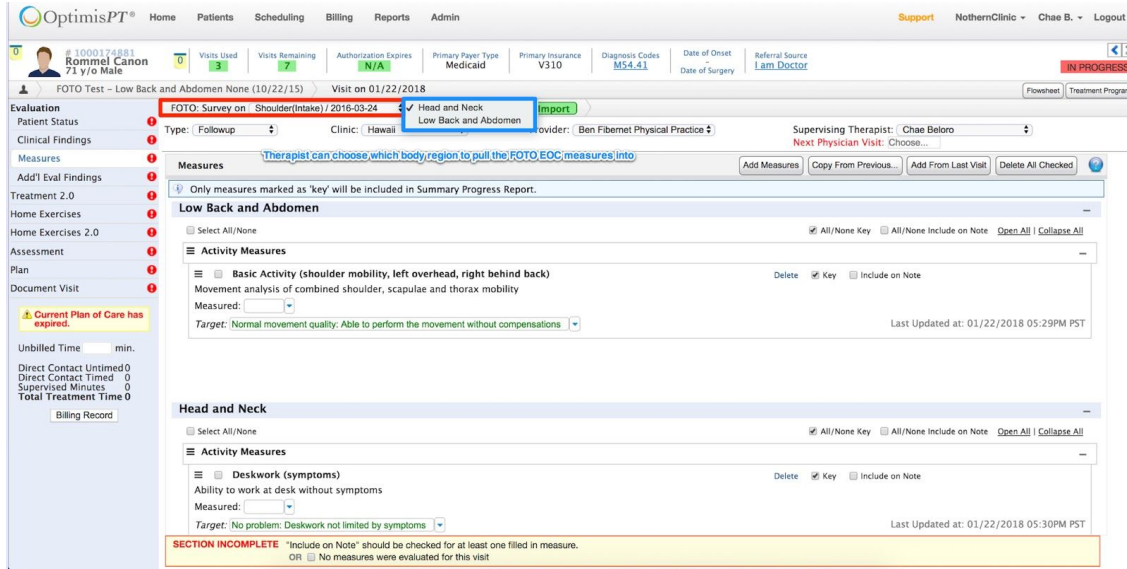
Q2: What is the FOTO process if the patient is being treated for 2 body parts?

A: In FOTO, different body regions are placed in two different Episodes of Care (EOC). If you are looking to pull both of those FOTO EOC into one OptimisPT EOC, you may do so by adding both in the OptimisPT EOC section.

The screenshot shows the OptimisPT interface for a patient named Rommel Canon. The left sidebar contains navigation options: General, Diagnoses, Referrals, Billing Cases / Auth, Medical History, Documents, Visits, Notes, and Assessments. The main content area is titled 'Patients' and includes fields for Injury State, Injury Date, Therapist (Chae Beloro), Default for Cosign, Default Schedule Category (MC), Next Physician Visit, Body Region(s) (Low Back and Abdomen, Head and Neck), Direct Access, and Referral Source(s) (Doctor, I am). The FOTO section is highlighted with a red box and contains two FOTO Episode(s): Arthropathies 2017-03-19 and Shoulder 2016-03-24. A green '+ Add FOTO Episode' button is visible below these entries. At the bottom of the page are 'Save' and 'Cancel' buttons.

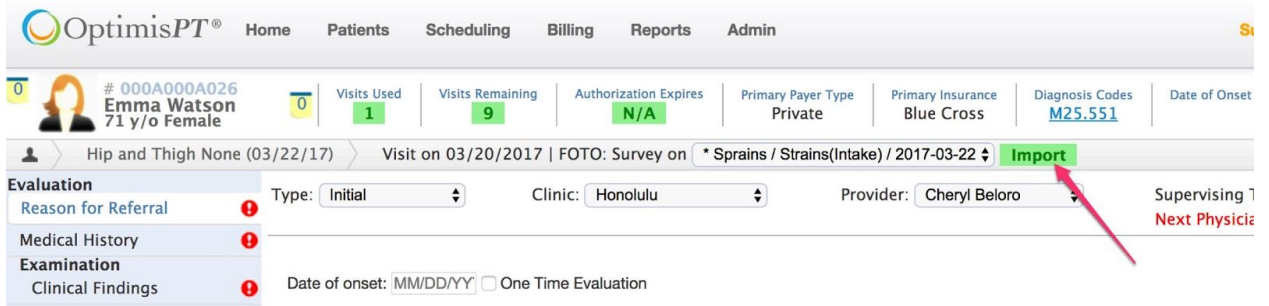
Once in the visit, you can designate where you want the FOTO EOC to flow. If you have more than one body region in the Optimis EOC, you can direct one

FOTO EOC into one body region, and the other FOTO EOC into the other. If you have designated only ONE “body region” in your Optimis EOC, you can pull both FOTO EOC into the same Optimis body region.



Q3: Do the actual questions and answers for the Outcome Measure Assessments flow into OptimisPT?

A: Yes, from the individual Assessments, FOTO creates the “Intake Functional Status Summary.” This summary will flow into OptimisPT and can be found in PDF form under the “Attachments” section of the patient’s Episode of Care when the therapist clicks “import” in the patient visit



OptimisPT® Home Patients Scheduling Billing Reports Admin Support Honolulu Chae B. Logout

Hip and Thigh None (03/22/17) | Visits: 1 Used 9 Remain Auth. Expires: N/A Payer Type: Private Primary Insurance: Blue Cross Referral Source: Ruqai Shah | FOTO: 1 Claimed

View FOTO EOC

⚠ Current plan of care has expired.

Documents & Attachments ?

Download Documents Document Non-Visit + Add Attachment

File	Type	Owner	Description	Date Created	Actions
<input type="checkbox"/> FOTO_report_14953597_Intake_Sprains_Strains_Emma_Watson.pdf	Other	Chae Beloro		03/22/2017 06:36PM HST	Edit Delete

Visit Documents Fax View Fax History

File	Type	Owner	Visit Date	Date Created	Notes
There are no visit documents for this episode of care.					

Emma Watson
#000A000A026
D.O.B: 01/05/1946
Age: 71 | Female

- General
- Diagnoses
- Referrals
- Billing Cases / Auth
- Medical History
- Documents**

Q4. What if information is added in Optimis (i.e. the insurance) or FOTO after “claim EOC” has already taken place?

A: If you “unclaim” the EOC in OptimisPT, then “claim” it again on the Optimis side, it will allow the newly added information to flow over once “save” is clicked.

Q5. I received the alert “invalid patient identifier”, what should I do?

- A: You should contact OptimisPT support to troubleshoot
- If the patient already exists in FOTO and there are now two different patient identifiers for the same patient
 - If the FOTO user ID is set up correctly in Optimis

Q6. I received the alert “Multiple Episodes with Episode Id”, what should I do?

A: You should contact your FOTO representative to check if there are two episodes with the same External Episode ID. If you have it set to go to the patient details when there is more than one external episode ID, it could be that the episodes are under different patients.

Q7. I am using FOTO for outcomes. Does that mean I automatically have my MIPS data sent over to FOTO?

A: FOTO’s Outcomes Management System and FOTO’s QCDR are two separate platforms of the company and have separate sign-up processes and charges. Using FOTO for Outcomes does not mean you automatically have your MIPS data sent to FOTO. You must contact FOTO and sign up for their QCDR to collect and report your MIPS measures. Please let you OptimisPT team know as well so we can help ensure your setup is up-to-date for sending MIPS data over.

Appendix A: Measures mapped between OptimisPT and FOTO:

FOTO Foot/Ankle Outcome Measure
FOTO Head, Neck & Thorax Outcome Measure
FOTO Elbow, Wrist, Hand Outcome Measure
FOTO Foot/Ankle Outcome Measure
FOTO Elbow, Wrist, Hand Outcome Measure
FOTO Elbow, Wrist, Hand Outcome Measure
FOTO Hip Outcome Measure
FOTO Knee Outcome Measure
FOTO Foot-Ankle-Lower Leg (without knee) Outcome Measure
FOTO Low Back Outcome Measure
FOTO Head, Neck & Thorax Outcome Measure
FOTO Low Back Outcome Measure
FOTO Head, Neck & Thorax Outcome Measure
FOTO Shoulder Outcome Measure
FOTO Head, Neck & Thorax Outcome Measure
FOTO Shoulder Outcome Measure
FOTO Hip Outcome Measure
FOTO Elbow, Wrist, Hand Outcome Measure
FOTO Neurological Outcome Measure
Fear-avoidance Beliefs Questionnaire (FABQ) - Physical Activity
Dizziness Handicap Inventory Scale (DHIS)
Pain Catastrophizing Scale (PCS)
Fear-avoidance Beliefs Questionnaire (FABQ) - Work
PROMIS Global Health Short Form - Physical Component
PROMIS Global Health Short Form - Mental Component
Activities-specific Balance Confidence (ABC) Scale
KOOS, JR.
Patient Specific Functional Scale (PSFS) - most important activity
Patient Specific Functional Scale (PSFS) - 2nd most important activity
Patient Specific Functional Scale (PSFS) - 3rd most important activity
FOTO Urinary Problem
FOTO PFDI Pain
FOTO PFDI Urinary
FOTO Bowel Constipation
FOTO Bowel Leakage
FOTO PFDI Bowel
FOTO PFDI Prolapse

